# Sola Salon Studios - Logging Activity - Quick Action Buttons for Leaving Notes, Creating Tasks and More

In any HubSpot record, there are buttons at the top of both the top of the preview of a record and the record itself. These buttons are used for outreach and making sure actions are logged to HubSpot. This guide will walk through the action buttons including:

- Creating notes
- $\cdot$  Creating tasks
- Scheduling a meeting

43 Steps <u>View most recent version</u>

Created by Doug Davidoff Creation Date Dec 04, 2024 Last Updated Jan 17, 2025



# Navigate to the left-hand side and go to the CRM menu item

	1	Deals -	
8	3	All deals	×
	ו	Contacts	e • Deal owner • Crea
¢	7	Companies	5 CONNECTING
e	2	Tickets	n 24 kanban deal   1   4/28 Location: Demo Locations



## **Click on Deals**



#### **STEP 3**

# This will take you to the Deal overview

						< R 0 ⊕ 4 <sup>0</sup>	🊯 Sola Salon Stud
Deals -						Actions -	riport Create deal
All deals	× My dea	is	+ Add view (2/5	50) All Views			
E III Leosing Pipeline	Deal owner - Create date	Last activity date - Close do	ate * (1) Test Record * × +	More Clear quick filters	Advanced filters		-
Search name or descriptio Q						Create report @	Board options -
NEW 3 C	CONNECTING 2 <	CONNECTED 2 C	TOUR SCHEDULED 9 <	TOUR COMPLETED 7 C	WAITLIST 3 <	CLOSED LEASED! 4	CLOSED/NURTURE
Demo Locations: James Harris Location: Demo Locations Primary Service: Brows Deal owner: Louro Gable	Demo Locations: John Davis Location: Demo Locations Primary Service: Permanent Makeup Stage/Deal Age: 6d/6d	CRM Demo: Emily Harris Location: CRM Demo Primary Service: Other Stage/Deal Age: 3d/bd Deal owner: Hannah Munoz	CRM Demo: David Moore Location: CRM Demo Primary Service: Barber Stage/Deal Age: 6d/6d Deal owner: Dylan Taylor	Demo Locations: James Brown Location: Demo Locations Primary Service: Botox/Fillers Stage/Deal Age: 6d/6d	CRM Demo: Anna Johnson Location: CRM Demo Primary Service: Microblading Stage/Deal Age: 6d/6d Deal owner: Laura Gable	Demo Locations: James Taylor Location: Demo Locations Primary Service: Other Stage/Deal Age: 6d/0d	CRM Demo: Emil Location: CRM D Primary Service: Stage/Deal Age: Deal owner: Ashi
No activity for 6 days	Slow	On-Trock	On-Trock	On-Track	No activity for 6 days	2	2
t No activity scheduled	No activity for 6 days	Task 3 hours ago Meeting in 8 days	No activity for 6 days 1 No activity scheduled	No activity for 6 days     No activity scheduled	1 No activity scheduled Demo Locations: James	Demo Location2: Robert Davis	CRM Demo: Ann Location: CRM D Primary Service
Location: Demo Locations Primary Service: Microblading Deal Journey Microblading	Demo Location2: Sarah Brown	CRM Demo: David Doe Location: CRM Demo Primary Service: Skincore	Demo Location2: Sarah Moore	Demo Location2: Robert	Johnson Location: Demo Locations Primary Service: Botox/Fillers	Location: Demo Location2 Primary Service: Permanent Makeup	Stage/Deal Age Deal owner: Ash
lear owner, Hornor Horoz	Primary Service: Microbloding Stage/Deal Age: 6d/6d	Stage/Deal Age: 6d/6d Deal owner: Ashley Carvalho	Primary Service: Brows Stage/Deal Age: 6d/6d	Location: Demo Location2 Primary Service: Permanent	Stage/Deal Age: 6d/6d Deal owner: Laura Gable	Stage/Deal Age: 6d/0d Deal owner: Dylan Taylor	CRM Demo: Ann
t No activity scheduled	Deal owner: Laura Gable	On-Track	Deal owner: Laura Gable	Stage/Deal Age: 6d/6d	2 No activity for 6 days		Location: CRM D Primary Service
Demo Location2: Sarah Smith Location: Demo Location2	No activity for 6 days	No activity for 6 days 1 No activity scheduled	No activity for 6 days	Deal owner: Laura Gable	1 No activity scheduled	CRM Demo: David Moore Location: CRM Demo Primary Service: Permanent	Removal Stage/Deal Age Deal owner: Lour
Primary Service: Microblading Deal owner: Laura Gable	! No activity scheduled		! No activity scheduled	No activity for 6 days	Location: Demo Locations Primary Service: Permanent	Stage/Deal Age: 6d/0d Deal owner: Dylan Taylor	
8			Demo Locations: James Davis	t No activity scheduled	Makeup Stane (Deal Age: 6d/6d		CRM Demo: Emi
No activity for 6 days I No activity scheduled			Location: Demo Locations Primary Service: Microbloding Stage/Deal Age: 6d/6d Deal owner: Hannah Munoz	Demo Locations: John Moore Location: Demo Locations Primary Service: Lashes Stage/Deal Age: 6d/6d Deal age: Fourge Course Goble	Deal owner: Ashiey Carvolho	Demo Locations: Michael Jackson Location: Demo Locations Primary Service: Brows	Location: CRM E Primary Service Makeup Stage/Deal Age Deal owner: Har
Total: \$0	Total: \$0	Total: \$0	Total: \$0	Total: \$0	Total: \$0	Total: \$0	Toto



### Search for a Deal



#### **STEP 5**

# **Click on the Deal Card**





A Deal Card Preview will appear. At the top of this card there will be a string of buttons where you can create a note, create a task, and create a meeting.

Search HubSpot	Ctri K	(+)				Demo Locations: Laura Harris
Deals -						Actio
Al Deols           Image: The second s	Deal owner - Create date	- Last activity date - Close de Connected 2 (	TOUR SCHEDULED 9	- More Clear quick filters = - Tour completed 7	Advanced filters	Demo Locations: Laura Harris Amount Close Date: MH/DD/YYYY Stage: New - Pipeline: Leasing Pipeline
Demo Locations: James Harris Location: Demo Locations Primary Service: Brows Deal owner: Louro Goble On:Track The Service Service Service No activity for 6 days 1 No activity scheduled	Demo Locations: John Davis Location: Demo Locations Primary Service: Permanent Molecup Zervice: Permanent Deal avwer: Dylan Toylor Stow Stow No activity for 6 days	CRH Demo: Emily Harris Location: CRM Demo Primary Service: Other Stage/Deal Age: 36/6d Deal owner: Hannah Munoz On-Track Task 3 hours ago Meeting in 8 days	CRM Demo: David Moore Lacetien: CRM Demo Primary Service: Borbar Stage/Deal Age: 6d/8d Deal owner: Dylan Taylor On:Track On:Track No activity for 6 days 1 No activity scheduled	Demo Locations: James Brown Locations: Damo Locations Primary Service: Boto/Fillers Stage/Deal Age: 6d/6d Deal owner: Anley Carvalho On-Track No activity for 6 days	CRM Demo: Anna Johnson Location: CRM Demo Primary Service: Microbioding Stage/Deal Age: 6d/6d Deal owner: Laura Goble	Contract, Microbiology      Contract, Microbiology
Demo Lacations: Laura Harris Lacation: Demo Lacations Primary Service: Microbioding Deal owner: Hannah Munoz On-Track Con-Track No activity for 6 days 1 No activity scheduled	1 No activity scheduled  Demo Location2: Saroh Brown Location2: Demo Location2 Primary Service: Microbiology Stoge/Deal Age: 6d/6d Deal owner: Louro Gable  Stow	CRH Demo: David Doe Locatian: CRH Demo Primary Service: Skincore Strage/Deal Age: 6d/6d Deal owner: Ashley Carvalho On:Track	Demo Location2: Sarah Moare Location: Demo Location2 Primary Service: Brows Stage/Deal Age: cd/8d Deal owner: Laura Gable De-Track	t No activity scheduled Demo Location2: Robert Harris Location: Demo Location2 Primary Service: Permanent Molkeyp Stage/Deal Age: 6d/6d Deal owner: Loura Goble	Demo Locations: James Johnson Location: Demo Locations Primary Service: Botox/Fillers Stage/Deal Age: 6d/bd Deal owner: Louro Gable	Stoge/Deci Age: 04/ed Location: Demo Locations # Contact: Loure Harris # Tour Date: 17 Schedule Now
Demo Location2: Sarah Smith Location: Demo Location2 Primary Service: Microbiologing Deal owner: Louro Gable On-Track No activity for 6 days 1 No activity for 6 days	No activity for é days 1 No activity scheduled	1 No activity scheduled	No activity for 6 days 1 No activity tocheduled Demo Locations: James Davis Location: Demo Locations Primary Service: Microbioding Stage/Deal Age: 6d/6d Deal owner: Hannah Munoz	On-Track No activity for 6 days No activity scheduled Demo Locations: John Moore Location: Demo Locations Primary Service: Lostes Stage/Deal Age: dd/dd Deal owner: Louns Gohie	Demo Locations: Jane Brown Location: Demo Locations Primary Service: Permanent Mokeup Stage/Deal Age: 6d/6d Deal ewner: Ashley Corvalho	Toured Solo7 - Deal Owner: Hannah Hunoz Need heip? Click Powered by Sele Salen's Deal Cands 0
Total: \$0	Total: \$0	Total: \$0	Total: \$0	Total: \$0	Total: \$0	Save Cancel

# **#** Creating a Note

5 Steps

Creating notes are great for logging important information or context to a specific record

### Click on Create a note



#### **STEP 8**

### Type information into the body of the note

Note: You can style the text in the note and add any files, links, images, etc. that are relevant/necessary to include.

् demo		×					Demo Locations: Laura Harr	is
Dea	ils -	M. Hadad		1.11.1.1.1.1				Actions
≣ der	III Leosing Pipeline -	Deal owner • Create date •	Last activity date - Close de	ate • (1) Test Record • × +	More Clear quick filters	Advanced filters ×	Demo Locations: Laura Han Amount: Close Date: HM/DD/YYYY Stoge: New -	ris
De Ha Los Pri Sto De No	mo Locations: James rris cation: Demo Locations many Service: Brows and Service: B	Context rate Context rate Context Common Locations Primary Service: Permanent Mokeup Stage/Coel Age: 7d/7d Deal owner: Dylan Taylor Star No activity for 7 days	CRH Demo: Emily Harris Location: CRM Demo Primary Service: Other Stage/Deal Age: 4d/7d Deal owner: Honnoh Munoz On-Thock Task It hours age Meeting in 7 days	CRH Dema: David Moore Locatiin: CRM Demo Primary Service: Borbor Strage/Deal Age: 7d/7d Deal owner: Dylon Toylor On-Track	Demo Locations: James Brown Location: Demo Locations Primary Service: Botox/Filens Stage/Deal Lage: 70/7d Deal owner: Ashley Carvalho Dentrack No activity for 7 days	RestLast     CRM Demo Anna Johnson Location: CRM Demo Primary Service: Microbioding Strage/Deel Age: 74/74 Deel owner: Lours Gable     No activity for 7 days     It No activity for 7 days     It No activity scheduled Note	Construction     Construction     Construction     Construction     Construction     Construction	ting More
IN Ha Loo Pri Sto De O	is activity scheduled mo Locations: Laura rins cation: Demo Locations many Service: Microbioding age/Deal Age: Ld//d al owner: Homah Munoz m-Track activity for 7 days	I the activity scheduled Demo Location? Seroh Brown Location: Demo Location? Primary Service: Microbioding Strage/Ded Lage:70/74 Ded lowner: Laura Gable Stow Common Service: Strage: Service: S	CRM Dema: David Doe Location: CRM Demo Primary Service: Skincare Stage/Deal Age: 7d/7d Deal owner: Athley Carvoho Den-Track No activity for 7 days 1 No activity scheduled	Demo Location2: Sarah Moore Location: Demo Location2 Primary Service: Brows Stage/Deal Age: 24/7d Deal owner: Loura Goble On-Track Con-Track No activity for 7 days 1 No activity scheduled	t No activity scheduled Demo Location: Robe For Harris Location: Demo Locati Primary Service Perm, type Noisup Stoge/Ded Age; 70/76 Deel owner: Louro Gabi On-Track B	Demo Locations: Loura Herris		
1 N De Sm Lot Pri Sto	te activity scheduled mo Location2: Sarah hith cation: Demo Location2 mary Service: Microblading age/Deal Age: 1d/7d al owner: Lourn Gable			Demo Locations: James Davis Location: Demo Locations Primary Service: Microblading Stage/Deal Age: 7d/7d Deal owner: Hannah Munoz	No activity for 7 days 1 No activity scheduled Demo Locations: John Location: Demo Locatic Primary Service: Lashe Stage/Deel Age: 7d/7d Deel avers: Journ Grah	ciated with 1 record - treate a To-do - task to follow up In 3 b treate note	usiness days (Wednesday) - $\checkmark$ Draft saved 🛢	help? Click her
	Total: \$0	Totol: \$0	Total: \$0	Total: \$0	Total: \$0	Tetel CO		



### Use the @ to mention someone in the note

Note: If you @ mention someone on a note HubSpot will notify them of the mention.

No activity for 7 days ! No activity scheduled	✓ Note
Demo Location2: Rober Harris	For Demo Locations: Laura Harris
Location: Demo Locatio	
Primary Service: Perma Makeup	type in information here @Dylan Taylor
Stage/Deal Age: 7d/7d	
Deal owner: Laura Gable	
On-Track	B I ⊻ 7 <sub>×</sub> More - 3: 🖬 🗢 🗒 🖉
No activity for 7 days ! No activity scheduled	Associated with 1 record -
	Create a To-do - task to follow up In 3 business davs (Wednesdav) -

### **STEP 10**

If you want to create a follow up task for this note, you can check to create a task and update when the task will be due

tivity scheduled	No activity for 7 days ! No activity scheduled	× Note ₽	×
Location2: Sarah	Demo Location2: Rober	For Demo Locations: Laura Harris	
n: Demo Location2	Harris		_
y Service: Brows	Location: Demo Locatio		
Deal Age: 7d/7d	Primary Service: Perma	type in information here @Dylan Taylor	
vner: Laura Gable	Makeup		
uck.	Stage/Deal Age: 7d/7d		
	Deal owner: Laura Gable		
	On-Track		
ity for 7 days		B I U T, More - 🖁 🖬 🛳 🗏 🖉	
ivity scheduled			
ocations: James	No activity for 7 days ! No activity scheduled	Associated with 1 record ~	hel
n: Demo Locations	Demo Locations: John	Create a To-do - task to follow up In 3 business days (Wednesday) -	
Service: Microblading	Location: Demo Locatio		
Dedi Age: /d//d	Stage (Deal Age: 7d /7d	Create note  V Draft saved	1 🗊 🗌
vner: Hannan Munoz	Degl owner: Laura Gabk		
Total 60	Tetel 40		11
Iotal: \$0	10101: \$0	Iotal: \$0	
		Save Career	



## **Click on Create note**



# **#** Creating a Task

6 Steps

Tasks are great to help keep track of specific actions you need to take next on a record, whether that's following up with the Pro or doing something related to the record.



## Click on Create a task

WAITLIST 3 <	Close Date: MM/DD/YYYY Stage: New - Pipeline: Leasing Pipeline	
CRM Demo: Anna Johnson Location: CRM Demo Primary Service: Microblading	Note Email Call Task Meeting	 More
Deal owner: Laura Gable	👻 🦁 Deal Summary	
No activity for 6 days No activity scheduled	On-Track Microblading Ed	it Deal
Demo Locations: James	Deal stage: New - FOR 4 MINUTES	

### STEP 13

# Type in the name of your task

	Deal owner: Ashley Carv	alho 🖉 🚽 🖓 🖓 Deal Summary	_ )
	On-Track	~ Task X	E
ity for 7 days	2		
ivity scheduled	No activity for 7 days ! No activity scheduled	Test Task	
.ocation2: Sarah	Demo Location?: Robe	Activity date 🛛 Send reminder 🕤	
n: Demo Location2	Harris	In 3 business days (Wednesday) - 🗵 5:00 PM No reminder -	
/ Service: Brows	Location: Demo Locati		
Deal Age: 7d/7d	Primary Service: Perm	Set to repeat	
vner: Laura Gable	Makeup		
-1-	Stage/Deal Age: 7d/7c	Task Prior Queue Activity assigned	
CK	Deal owner: Laura Gab	To-do - None - None - Hannah Munoz -	
ity for 7 days	On-Track		
ivity scheduled		Notes	
	No activity for 7 days		d help2 (
.ocations: James	! No activity scheduled		a neipi e
n: Demo Locations	Demo Locations: Johr		
/ Service: Microblading	Location: Demo Locati		
Deal Age: 7d/7d	Primary Service: Lashe		
vner: Hannah Munoz	Stage/Deal Age: 7d/7d	B I U I <sub>x</sub> More - II II II Associated with 1 record -	



# Update the Activity date and time

: Dylan Taylor	Stage/Deal Age: 7d/7d Deal owner: Ashley Carv	alho	Deal owne	e <b>r:</b> Laura Ga	ble	🤝 Deal Summary	_
	On-Track	∨ Task				×	Edit
or 7 days							_
scheduled	No activity for 7 days	Test Task					
	! No activity scheduled						
ition2: Sarah		Activity date 🚯				Send reminder 🚯	
	Demo Location2: Robe	In 3 business	days (W	ednesdav)	9 5:00 PM	No reminder	
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rvice: Brows	Demo Location: Demo Locati	Set to rep	eat				
TAge: 70/70	Makeup						
. Edula Gable	Stage / Deal Age: 7d/7						
	Deal owner: Laura Gab	Task P	rior	Queue	Activity assigned		
		To-do - N	lone +	None -	Hannah Munoz	*	
or 7 days	On-Track						
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itions: James	! No activity scheduled						
emo Locations	Demo Locations: Johr						
rvice: Microblading	Location: Demo Locati						
l Age: 7d/7d	Primary Service: Lashe				_		
• Hannah Munoz	Stage / Deal Age: 7d/7c	BIUT	More -	·	=	Associated with 1 record	•

### STEP 15

# If you would like to be reminded of the task, update the Send reminder

6r	Stage/Deal Age: 7d/7d Deal owner: Ashley Carv	alho Deal owner: Laura Gable V S Deal Summary	_
	On-Track	~ Task X	Edit Deal
_	<ul> <li>No activity for 7 days</li> <li>! No activity scheduled</li> </ul>	Test Task	1
02	Demo Location2: Robe	Activity date  Send reminder  No reminder  No reminder	
12	Location: Demo Locati Primary Service: Perm	Set to repeat	
•	Makeup		
	Deal owner: Laura Gab	Task         Prior         Queue         Activity assigned           To-do -         None -         None -         Hannah Munoz -	
	On-Track		
	2	Notes	
•	No activity for 7 days ! No activity scheduled		d help? Click here.
IS	Demo Locations: Johr		
lading	Location: Demo Locati		
noz	Stage/Deal Age: 7d/7d	B I U Ix More - & I I Associated with 1 record -	



# Include a Task Description

Include any context you'll need to complete the task. You can format the text and include links, images, and other documents needed.

		! No activity scheduled	Tes	t Ta	sk										
tion2: Sarah		Demo Location2: Robe	Acti	vity d	late	0							Se	end reminder 🚯	
emo Location2		Harris	In 3	3 bu	sine	ess c	lays	(We	dne	day	) - (	9 5:00 PM	N	o reminder *	
rvice: Brows		Location: Demo Locati													
Age: 7d/7d		Primary Service: Perm		Set	to re	epec	1t								
: Laura Gable		Makeup													
		Stage/Deal Age: 7d/70	Task	c		Pric	or		Que	ue		Activity assigned			
		Deal owner: Laura Gab	To-	do -		No	ne		No	ne -		Hannah Munoz 👻			
		On-Track	_												
or 7 days			in al						·		h	_			
scheduled			Inci	ude	any	rele	evan	T IN	orm	ation	ner	e			
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mons: James		: No activity scheduled													
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rvice: Microbladina		Location: Demo Locati													
Age: 7d/7d		Primary Service: Lashe													
: Hannah Munoz		Stage/Deal Age: 7d/7c	В	I	U	$\underline{T}_{\times}$	Мо	re -	8	1	▤			Associated with 1 record -	
	•	Deal owner: Laura Gab													, ,
Total: \$0		Total: \$0		·											
				reure											Vie

### STEP 17

# **Click on Create**

		Stage/Deal Age: 7d/7d Deal owner: Laura Gab	Task <b>To-do -</b>	F	rior Ione -	Queue	Activity assigned Hannah Munoz
r 7 days scheduled tions: James		On-Track No activity for 7 days No activity scheduled	include o	any re	elevant ir	nformation h	nere
emo Locations <b>'vice:</b> Microblading <b>Age:</b> 7d/7d : Hannah Munoz	•	Demo Locations: John Location: Demo Locati Primary Service: Lashe Stage/Deal Age: 7d/7d Deal owner: Laura Gab	B I	Ū I	- X More	- £ 🖬	
Total: \$0		Total: \$0	Create				



# **#** Scheduling a Meeting

### **STEP 18**

# Click on Schedule a meeting

WAITLIST 3 <	Close Date: MM/DD/YYYY Stage: New - Pipeline: Leasing Pipeline
CRM Demo: Anna Johnson Location: CRM Demo Primary Service: Microblading	Note Email Call Task Meeting More
Deal owner: Laura Gable	<ul> <li>Deal Summary</li> <li>On-Track Microblading Edit Deal</li> <li>Deal stage: New - FOR 4 MINUTES</li> </ul>
Demo Locations: James	



# Note: Make sure your calendar is connected to HubSpot

If it is not, Click Connect your calendar and follow HubSpot's prompts.





Once your calendar is connected, the Schedule box will appear

× Schedule							,	× ions -
	<u>^</u>							
Host	Today		Dec 2	- Dec 6, 2024	L .		<	>
User      Meeting rotation								
Hannah Munoz <hannah@liftenablemen< td=""><td>Mide we</td><td>ekends</td><td></td><td>UTC -10:0</td><td>0 Honolulu,</td><td>Johnston</td><td>ı, Rarotonga, Tahiti</td><td>·</td></hannah@liftenablemen<>	Mide we	ekends		UTC -10:0	0 Honolulu,	Johnston	ı, Rarotonga, Tahiti	·
Title		MON 2	TUE 3	WED 🖪	тни	5	FRI 6	
		7:00 AM - 8:00 AM	7:00 AM - 8:00 AM	7:00 AM -	7:00 AM -	Mo	7:00 AM - 8:00 AM	
	8:00 AM			Block - Sola	8:00 AM	7:30 AM - 8:45 AM		
Start date Start time	9:00 AM		Block - Social Eng	8:00 AM - 10:00 AM			🧐 Brandon/Hann	More
₱ 12/04/2024 ₱ 10:30 AM			Block - Sola		9:00 AM -	AI Reg 9:00 AM -		
End time	10:00 AM		9:30 AM - 10:30 AM		Crowt	h Team		- s× ↔
97 11:00 AM	11:00 AM		🍀 Sammi / Hanna	O Ash 10:30	10.00 AH	11.00 API	Black DevOre Ch	
Meeting type Attendees	10.00 014						11:00 AM - 12:00 PM	
Select meeting type * Hannah Munoz *	12.00 PM		all a state	Blo 21	al	1.19.00		
Location	1:00 PM	Conten		PM - 2:00	Content C	reation	Block - Prep for th 12:30 PM - 2:00 PM	1 <b>I</b> II
Select location *	2:00 PM	Hanna 1:00 PM - 2:00 PM		РМ	1:00 PM - 21	00 PM		
Scheduled reminder emails		3.30 PM						
selected reminder entans	3:00 PM							
+ Add reminder	▼ 4:00 PM							
Save								
Location: Demo Locations								_

### STEP 21

# Update the Meeting Title

W	Deals 🔻			
_	✓ Schedule			
88		A		
I	Host	Today		
	User Meeting rotation NEW	Hide we	ekends	
$\triangleleft$	Hannah Munoz <hannah@liftenablemen td="" 🔻<=""><td></td><td></td><td></td></hannah@liftenablemen>			
8	Title		MON 2	т
	Tour		7:00 AM - 8:00 AM	7:00 AM
G		8:00 AM		
	Start date Start time	9:00 AM		Block -
ಕ	₱ 12/04/2024 ₱ 10:30 AM			Block -
-00	End time	10:00 AM		9:30 AM
000	11:00 AM	11:00 AM		🌞 Sam
	Meeting type Attendees			
	Select meeting type - Hannah Munoz -	12:00 PM	ni i o i i r	Dis de
	Location	1:00 PM	ni de norde teste	
		1.00 PM	Conten	



Update the Start date, Start time and End time



#### STEP 23

### Update the Meeting type





# Make sure all attendees are included

Note: If you are scheduling a Tour, you will have to make sure the Pro is manually selected as an attendee.

	Start date	Start time
~	12/04/2024	10:30 AM
000	End time 11:00 AM	
8	Meeting type Attend	ees
<b>C</b>	Tour -	ah Munoz 👻
-	Select location -	
**	Scheduled reminder e	mails
	+ Add reminder	



If you schedule the meeting off of a Deal, the associated Pro (Contact) will appear for you to click on. If not, you can search for their name.

✓ Schedule									*	× ions *
	Â			Dec	D	( 0004				
Host	Today			Dec 2	- Dec	: 0, 2024			<	>
User      Meeting rotation      NEW	Hide we	ekends				UTC -10:00	) Honolulu,	Johnstor	n, Rarotonga, Tahit	i -
A H										_
Search users and contacts Q		MON	2	TUE 3	v	VED 🕢	тни	5	FRI 6	
Host		7:00 AM - 8:0	0 AM	7:00 AM - 8:00 AM	7:00 AN	4 -	7:00 AM -	A Mo	7:00 AM - 8:00 AM	•
C Hannah Munaz	8:00 AM				Block	- Sola	8:00 AM	7:30 AM - 8:45 AM		
Sta <a href="https://www.staticality.com">https://www.staticality.com</a>	9:00 AM			Block - Social Eng	8:00 AM				🧐 Brandon/Hann	- More
č Contacta				Block - Sola			HOLD 9:00 AM -	AI Rea 9:00 AM -		
Enc	10:00 AM			9:30 AM - 10:30 AM			Growt	Team		- s - 🌣
kanban test deal	11:00 AM			🌻 Sammi / Hanna	😑 Asl	h_ 10:30 _	10:00 AM - 1	11:00 AM		
<kanbamdelatest@yopmail.com></kanbamdelatest@yopmail.com>									Block - RevOps Sh 11:00 AM - 12:00 PM	
Tour - Hannah Munoz -	12:00 PM			AL. 1. A. 1.1 P	Blo_			1.	Divite and it re-	1.88
Location	1:00 PM	P11. P			PM -	21	ni		Block - Prep for th 12:30 PM - 2:00 PM	
Select location *		Hanna	1:00 PM -		PM		1:00 PM - 2:	00 PM		
-+	2:00 PM	1:30 PM - 3:30 PM								
Scheduled reminder emails	3:00 PM									
+ Add reminder	• 4:00 DM									
	ALL DI PRO									
Save Cancel										_



Include any reminder emails needed

Ē	Tour - 2 attendees -
옪	Location Select location -
000	Scheduled reminder emails
	+ Add reminder
	Attendee description
4	Send a description to your attendees
4+	Associated with 2 records -
	+ Add internal note



```
STEP 27
```

# Update the Attendee description

Note: This description will be what the attendee will see.

Beleen location -					
Scheduled reminder emgil		9:00 AM		11	Block -
3 days before	<ul> <li>★</li> <li>1</li> </ul>	10:00 AM			Block - 9:30 AM
+ Add reminder		11:00 AM			🌞 Sam
Include the attendee descript	tion in the reminder email body	12:00 PM		and the second	plast.
C Attendee description		1:00 PM	plaste p		
Send a description to your atter	ndees 🥒	2:00 PM	Hanna	Conten 1:00 PM - 2:00 PM	
4	Associated with 2 records 👻	7.00 514	3:30 PM		
Add internal note		5:00 PM			
		4.00 PM			
Save					
Location: Demo Locations	▼ Tatali ¢0		Tatalı (	0	
S					



# Add an internal note (optional)

This note will only be seen by you or anyone else on the team that is joining the meeting.

Attendee description Info for Attendee B I U I <sub>x</sub> More → B 国 + Add internal note	Associated with 2 records -
Save Cancel	
Total: \$0	Total: \$0



### **Click on Save**

 	+ Add reminder Include the attendee description in	n the reminder email body
Ð	Attendee description Info for Attendee	
	Save Cancel	
	Location: Demo Locations	
	Total: \$0	Total: \$0
$\mathbf{\Sigma}$	<	

# # Log an Item

### 10 Steps

As you are having conversations with a Pro outside of HubSpot, you are able to log those items to the record.



## **Click on the More button**



#### **STEP 31**

### Choose what you want to log

For this example I'll log a call.





# Include the Pro that was involved

	On-Track	No c	activity for 7 days		On-Track	Microblading	
activity for 7 days activity scheduled	No activity for 7 days	✓ Log Call				2	×
no Location2: Sarah	! No activity scheduled	Contacted	Call outcome	Type		Direction	
ore ation: Demo Location2	Demo Location2: Rober Harris	Laura Harris -	Select an outcome	e - Selec	t call type -	Select call direction -	
nary Service: Brows ge/Deal Age: 7d/7d	Location: Demo Locatio Primary Service: Perma	Search Co	ntacts	۹			
Il owner: Laura Gable	Makeup Stage/Deal Age: 7d/7d	Laura Ho	<b>rrris</b> <laura.harris@faken< td=""><td>nail.co</td><td>*</td><td></td><td></td></laura.harris@faken<>	nail.co	*		
activity for 7 days	On-Track						
no Locations: James	No activity for 7 days ! No activity scheduled						hel
ris ation: Demo Locations	Demo Locations: John				ness days	Wednesday) -	
nary Service: Microblading ge/Deal Age: 7d/7d	Location: Demo Locatio Primary Service: Lashes Stage / Deal Age: 7d / 7d	Log call					
	Deal owner: Laura Gable						
Total: \$0	Total: \$0		Total: \$0				

### STEP 33

# Update the Call outcome

	On-Track	No	activity for 7 days	On-Track	Microblading	
activity for 7 days o activity scheduled	No activity for 7 days	✓ Log Call			2	×
mo Location?: Sarah	! No activity scheduled	Contacted	Call outcome	Туре	Direction	
ore	Demo Location2: Rober	Laura Harris	Select an outcome	<ul> <li>Select call type -</li> </ul>	Select call direction +	
mary Service: Brows	Location: Demo Locatio	Date 01/17/20	Select an outcome	*		
al owner: Laura Gable	Makeup Stage/Deal Age: 7d/7d	Start typing t	Busy			
n-Track	Deal owner: Laura Gable	ordin typing	Connected			
activity for 7 days o activity scheduled	On-Track	BI⊻	Left live message	8		
mo Locations: James	No activity for 7 days ! No activity scheduled	Associated v	Left voicemail			
vis cation: Demo Locations	Demo Locations: John	Create a To	<b>b-do</b> - task to follow up	In 3 business days	(Wednesday) -	
ige/Deal Age: 7d/7d al owner: Hannah Munoz	Primary Service: Lashes Stage/Deal Age: 7d/7d Deal owner: Laura Gable	Log call				
Total: \$0	Total: \$0		Total: \$0			



# Update the Call Type

(		On-Track	No activity f	for 7 days On	-Track Microblading			Edit De
7 days heduled		No activity for 7 days	✓ Log Call			2	×	
on2: Sarah		Pemo Location2: Rober	Contacted Call of Call	nected - Select call type	Direction  Select call direction +			
no Location2 ice: Brows .ge: 7d/7d		Harris Location: Demo Locatio Primary Service: Perma	Date 01/17/2025	Select call type				
.aura Gable		Makeup Stage/Deal Age: 7d/7d Deal owner: Laura Gable	Start typing to log a c	Tour Virtual Tour				
7 days heduled		On-Track	B I ⊻ I <sub>x</sub> More	15 Min Business Consult				
ons: James		No activity for 7 days ! No activity scheduled	Associated with 2 re	Discovery Call				help? Click he
no Locations ice: Microblading		Demo Locations: John Location: Demo Locatio	Create a <b>To-do -</b>	Configure custom call type	es 🗗 🔹 esday) -			
<b>.ge:</b> 7d/7d Iannah Munoz	•	Primary Service: Lashes Stage/Deal Age: 7d/7d Deal owner: Laura Gable	Log call				/	
otal: \$0		Total: \$0		Total: \$0	Canad			V:

### STEP 35

# Update the Direction of the Call

	On-Track	No activity for 7 days	Euri Deur
	No activity for 7 days No activity scheduled	✓ Log Call     ✓ X Contacted Calloutcome Type Direction €	
h on2 i l	Demo Location2: Rober Harris Location: Demo Locatio Primary Service: Perma Makeup	Laura Harris - Connected - Discovery Call - Select call direction - Date Time 01/17/2025 @ 6:53 AM - Inbound	
	Stage/Deal Age: 7d/7d Deal owner: Laura Gable On-Track No activity for 7 days	Start typing to log a call       Outbound         B       I       U       T <sub>x</sub> More ~       S       Image: S	help? Click here.
ons blading I unoz	Demo Locations: John Location: Demo Locatio Primary Service: Lashes Stage/Deal Age: 7d/7d Deal owner: Laura Gable	Create a To-do ~ task to follow up In 3 business days (Wednesday) ~	
	Total: \$0	Total: \$0	View record



Update the Date and Time of the Call

	On-Track	No activity for 7 days On-Track Microblading	Edit Deal
ays duled	No activity for 7 days	∼ Log Call 🛃 🛃 🖓 🗙	
2: Sarah	! No activity scheduled Demo Location2: Rob	Contacted     Call outcome     Type     Direction Image: Contacted Image: Contact	
Location2 : Brows : 7d/7d	Harris Location: Demo Locat Primary Service: Perm	Date Time ☐ 01/17/2025 (2) 6:53 AM →	
ra Gable	Makeup Stage/Deal Age: 7d/7 Deal owner: Laura Gal	d Log information about what was discussed on the call.	
ys Juled	On-Track	B I ⊻ I <sub>x</sub> More - 8 🖬 🗢 🗏 🖉	
:: James	No activity for 7 days	Associated with 2 records -	help? Click here.
Locations : Microblading	Demo Locations: Joh Location: Demo Locat	Create a To-do - task to follow up In 3 business days (Wednesday) -	
: 7d/7d Inah Munoz	Primary Service: Lash Stage/Deal Age: 7d/7 Deal owner: Laura Gal	et Log call 🗸 Draft saved 🗑	
ıl: \$O	Total: \$0	Total: \$0	"

# STEP 37

# Include details about the Call

	On-Track	No activity for 7 days On-Track Microblading	Edit De
days neduled	No activity for 7 days	∼ Log Call 🖉 🆓	<
n2: Sarah	! No activity scheduled	Contacted Call outcome Type Direction 🖲	
io Location2 ce: Brows ge: 7d/7d aura Gable	Demo Location2: Rober Harris Location: Demo Locatio Primary Service: Perma Makeup Stage/Deal Age: 7d/7d	Laura Harris - Connected - Discovery Call - Outbound -         Date       Time         Image: Outpound -       Image: Outbound -         Image: Outpound -       Image: Outpound -         <	
days neduled	Deal owner: Laura Gable	B I U I <sub>x</sub> More - 8 ☑ ⇔ 目 ∅ Associated with 2 records -	help? Click her
io Locations ce: Microblading	No activity scheduled     Demo Locations: John     Location: Demo Locatio	Create a To-do - task to follow up In 3 business days (Wednesday) -	
ge: /a//a annah Munoz	Stage/Deal Age: 7d/7d Deal owner: Laura Gable	Log call 🗸 Draft saved 🗑	
otal: \$0	Total: \$0	Total: \$0	



### Create a Follow-Up Task if needed



### **STEP 39**

# **Click Log call**

lays duled	No activity for 7 days	✓ Log Call <sup>2</sup> ×	
12: Sarah	! No activity scheduled	Contacted Call outcome Type Direction 🙃	
e: Brows e: 7d/7d	Demo Location2: Rober Harris Location: Demo Locatio Primary Service: Perma	Laura Harris - Connected - Discovery Call - Outbound - Date Time 01/17/2025	
Jra Gable	Makeup Stage/Deal Age: 7d/7d Deal owner: Laura Gable	Log information about what was discussed on the call.	
lays :duled	On-Track	B I U I <sub>x</sub> More - 8 🖬 🗢 🗏 ∅	
ıs: James	No activity for 7 days ! No activity scheduled	Associated with 2 records -	help? Click here
Locations	Demo Locations: John	Create a To-do - task to follow up In 3 business days (Wednesday) -	
e: 7d/7d nnah Munoz	Primary Service: Lashes Stage/Deal Age: 7d/7d Deal owner: Laura Gable	Log call 🗸 Draft saved 🗑	,
al: \$0	Total: \$0	Total: \$0 Save Cancel	View r



# # View Your Notes, Tasks, Meetings, and More in the... 4 Steps

#### STEP 40

# Click on View record at the bottom of the Deal Card Preview





### Click on Activities in the center of the record

Note: To the left-hand side, the activity buttons are located towards the top of the record. You can create notes, tasks and meetings from here, too.

Deal stage, ten			
💡 Highlights			
DEAL TAGS	DEAL STATUS	DEAL ORIGIN	CREATE DATE
On-Track	Open	Manual/Hubspot	01/10/2025 12:04 PM HST (6 d
<b>D</b> and the			
🤝 Defails			
Location ()	Deal name	Phone Number	Email Address
	Dense la continue la completencia	1 770 240 6017	laura harris@fakemail.com
Demo Locations	Demo Locations: Laura Harris	1-734-240-8417	idard.harris@rakernal.com
Demo Locations Deal Origin	Lead Channel Type	Lead Channel	Channel Group (B) 📵
Demo Locations Deal Origin Manual/Hubspot 💌	Lead Channel Type Outbound	Lead Channel Web Search 👻	Channel Group (B) 🛛
Demo Locations Deal Origin Manual/Hubspot 🔻	Lead Channel Type Outbound 👻	Lead Channel Web Search 👻	Channel Group (B) 🕤

### STEP 42

# On the Activity tab you will see the activities you created

Q Search HubSpot		彩 📾 🎯 🧔 🥵 Sola Salon Studios
< Deals	0 Custor	nize record 💦 🐣 🏛 Contacts (1) + Add
Demo Locations: Laura Harris	Overview Activities O Lead Source O Settings	Laura Harris fotemail.com
Close Date: MM/DD/YYYY Stage: New -	Search activities Q Collap	se all - laura.harris@fakemail.com 🐐
Pipeline: Leasing Pipeline	Activity Notes Emails Calls Tasks Meetings	View associated contacts
	Filter by: Filter activity (14/22) + All users + All teams +	✓ 倉 Location (1) + Add
Hole Linde Can hak Pleting	Upcoming	Demo Locations Leasing Manager: @
Dectails     Act Deci Tags     On-Track	<ul> <li>Task ossigned to Homoh Munoz</li> <li>Follow up on Demo Locations: Loura Harris</li> </ul>	10 PM HST View associated Location
Deol Origin Manual/Hubspot 👻	Task assigned to Hannah Munaz     Or Follow up an Demo Lacations: Laura Harris	>> Salesmsg SMS (0)
Location Demo Locations		Send SMS
Deal name Demo Locations: Laura Harris	task absgreat to Hainhait Munaz     we use, son 22, stop or su	Powered by Salesmsg SMS Texting & Calling   Settings
Phone Number 1-739-240-6917	January 2025	L Contact's Recent Deals
Email Address Iaura.harris@fakemail.com	Note by Honroh Munoz     Jon 17, 2025 or 70     type in information here	21 AM HST No recent deals for contact
Lead Channel Type Outbound 👻	Logged call - Connected by Homoh Munoz     Jan 12.2025 of 75	contact.
Lead Channel Web Search 👻	Log information about what was discussed on the call.	
Original Traffic Source Offline sources 👻	Deal activity Jan 16, 2025 of 10 Henceb Management deal from Connection to Mana Mana details (2)	DE PPM HIST
Beolowner Honoob Munoz 👻	**************************************	



To see all the information on an activity, click the arrow next to the activity and it will open up

>	Note by Hannah type in information	Munoz on here					Jan 17, 2025 at 7:01 AM H
~	<b>Logged call - Co</b> with Laura Harris Log information	onnected by Han s about what was	inah Munoz discussed on the call.			Actions -	Jan 17, 2025 at 7:01 AM H
	Contacted Laura Harris -	Outcome Connected -	Type Discovery Call -	Direction 🛛	Date Date 01/17/2025	Time 💓 7:01 AM -	
	🗭 Add comment					2 associations	



